Railway Protection Force (RPF)

NSEIT-DEX conducts one of India's largest Digital Exams for **73 Lakhs+ Candidates** Pan India across all States and Union Territories

Railway Protection Force (RPF) is one of India's largest workforce recruiters after Railways Recruitment Board (RRB). Typically they conducted their Recruitment Exams in the paper-based mode but decided to go Digital to drive change and bring about better process transparency . To do this RPF decided to take their Exams Online for the first time and chose NSEIT DEX as their partner.

Exams conducted across
700+ Districts

Challenges Faced

NSEIT-DEX worked with RPF to understand the challenges and work on the best possible solution to accommodate all concerns

- Timeline for end -to -end completion : less than 1 year
- Exam to be conducted in every State & Union Territory in India
- Huge project team to be trained & deployed Pan India
- Large Question Bank to be developed
- Sheer volume of venues to be vetted and audited prior to being shortlisted for the project
- Online vigilance team to be deployed
- Software to be developed & customized
- Cyber Security & Social Media to be managed due to the immense media scrutiny

Solution provided

NSEIT-DEX used its expertise in Software development, Infra management to handle large critical projects, backbone of Vigilance monitoring and content development ability to quickly work on the solution to address the various challenges within the defined timeline

1. The huge drive was conducted across 37 continuous days in 109 sessions
2. As per the mandate the Exam was conducted in every State and Union Territory
3. 2,70,000 Questions developed in English and translated in 15 regional languages
4. 780+ test venues & 555+ servers were used
5. 5000+ Employees & contract Staff along with 13,000+ support associates were involved in the entire project
6. 2 Lakh+ candidate Exams each day
7. Used cyber security and social media monitoring to prevent untoward incidents
8. Central vigilance used to deter & prevent system hacking and increase process security

Result Impact

NSEIT-DEX worked with RPF to understand the challenges and work on the best possible solution to accommodate all concerns

• Complete process efficiency
• End-to-end system transparency
• Quick Results release turnaround that enabled RPF to complete their recruitment cycle within 1 year
• RPF received commendation from various Government and Ministry bodies for successfully completing one of India's largest exams smoothly and efficiently through which they were able to close their hiring process
• Subsequently all their drives were computer based itself